

ARRT (The American Registry of Radiologic Technologists)

More than 70 ARRT staffers — several of whom are Registered Technologists — work at the ARRT office. They handle thousands of inquiries weekly from technologists, certification candidates, employers, government officials, and representatives of other interested communities. While most of our contacts are by phone, individuals who want to reach us by mail should direct their letters to:

ARRT
1255 Northland Drive
St. Paul, MN 55120

ARRT's [interactive voice response telephone system](#) enables R.T.s and employers to obtain information about registration status (also available by checking [Verify Credentials](#)) and application processing status, as well as place requests for certification handbooks or duplicate renewal applications. This information is updated daily and is available 24 hours a day, seven days a week.

ARRT's normal business hours are Monday through Friday, 8:00 a.m. to 4:30 p.m. Central Time, although the office is closed on the following holidays: New Year's Day, Martin Luther King Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, day after Thanksgiving, and Christmas.

Note: Staff for a particular department may be unavailable during weekly department meetings, which are generally held in the mornings and last for an hour.

Call the main number at **(651) 687-0048** and select the following extensions depending on your information needs:

| Department Extensions and Information | | |
|---|-----------------|---|
| Department Name | Phone Extension | Information Type |
| Initial Certification | 8560 | <ul style="list-style-type: none">• Candidate Status Reports• Certification applications• Certification handbook requests• Duplicate certificates• Exam windows• Examination for reinstatement• Merchandise orders• Receiving exam score reports• Test center issues <p>(If you require <i>ARRT Testing Accommodations</i> for your exam, in accordance with ADA regulations, click here)</p> |
| Continuing Registration (including Continuing Education) | 8540 | <ul style="list-style-type: none">• Address changes• Continuing education requirements• Continuing qualifications requirements (CQR)• CE reporting for renewal |

Department Extensions and Information

| Department Name | Phone Extension | Information Type |
|------------------------------|-----------------|--|
| | | <ul style="list-style-type: none"> • CE probation • Mailing-list rental • Pocket credential cards • Reinstatement of registration • Renewal of registration • Verification of registration status |
| Clinical Requirements | 8570 | <ul style="list-style-type: none"> • Understanding Clinical Requirements • Acceptable dates of Clinical Requirements • Clinical Requirements audits • Exemption rules • R.R.A. clinical documentation |
| Ethics Requirements | 8580 | <ul style="list-style-type: none"> • <i>Standards of Ethics</i> • Ethics reporting requirements • Ethics sanctions • Pre-application ethics review of eligibility for certification <p><i>(To download pre-application forms, click here.)</i></p> |
| Government Affairs | 3138 | <ul style="list-style-type: none"> • State or federal legislation regarding technologist qualifications • Third-party payer recognition of ARRT credentials |
| Psychometric Services | 8530 | <ul style="list-style-type: none"> • Examination development and scoring • Understanding exam score reports |
| ARRT Switchboard | 0 | <ul style="list-style-type: none"> • Operator |